

Set a minimum or maximum order

Set the smallest or largest order total your store accepts, and find where to change order email addresses and store wording.

Add-on [Online store](#)

Online stores are an add-on. If your site doesn't have one yet, ask us about adding it; we quote it in writing first.

This page answers three questions owners ask about orders: how to set a smallest or largest order, how to change the order email address, and how to change wording in the store.

Set a minimum or maximum order total

You can set the smallest and largest order subtotal your store will accept.

1. Log in to your site editor.
2. In the side panel, click **Store**, then **Manage Store**.
3. Click **Settings**, then **Cart & Checkout**.
4. Set the minimum and maximum allowed order subtotal.
5. Save, if the page asks you to.

Pick a minimum that covers your costs on a small order, such as packing time and the fee your payment company takes. Tell customers the minimum on your store pages, so it doesn't catch them by surprise.

Set a minimum quantity for one product

The order total setting applies to the whole cart. A rule such as "at least 6 of this product" needs an extra paid tool for your store. Ask us about adding it. We quote it in writing first, and nothing is billed unless you approve.

Change where order emails go

If you aren't getting order emails, check the address your store has for you.

1. Click **Store**, then **Manage Store**, then **Settings**, then **Mail**.
2. Scroll to **Mail Settings**.
3. Click **Change** next to the mail addresses.
4. Enter the right address and save.

To send copies to other people as well, see Choose who gets store emails.

Change wording in the store

Many of the words shoppers see, such as labels, can be changed with an extra tool for your store. Send us the wording you want and where it shows, and we'll look at it. See also Add apps to your store.

Need a hand?

If your site doesn't have this yet, ask us about adding it. We quote it in writing first, and nothing is billed unless you approve. Email hello@zossoz.com.

Already have a store and want a limit set? Email hello@zossoz.com with your business name and the minimum or maximum you'd like, and we'll take care of it. We reply within one business day. See Request a change.

Related guides: Set up shipping rates · Choose who gets store emails · Add apps to your store · Change your checkout form

More guides: the Zossoz Help Center · Questions? Email hello@zossoz.com