

Ask customers to agree to your terms at checkout

Add a box customers must tick to agree to your terms before they can pay, with a link to your terms page.

Add-on [Online store](#)

Online stores are an add-on. If your site doesn't have one yet, ask us about adding it; we quote it in writing first.

A terms checkbox makes customers tick "I agree" before they can pay. It's a good place to point people to your returns, shipping and other store rules.

Before you start

Have your terms page ready. If you don't have one, see [Add terms, returns and privacy pages](#) to your store.

What your terms say depends on your business and the rules where you sell. We can't give legal advice, so ask a lawyer to look over them if you aren't sure.

Steps

1. Log in to your site editor.
2. In the side panel, click **Store**, then **Business Settings**.
3. Click **Checkout**.
4. Find **Terms and Conditions** and tick the checkbox.
5. In the text box, type the message customers will see next to the box. Include a link to your terms page.
6. Click **Save**.

Customers see the box in the **Payment** section of checkout. It starts unticked, and they have to tick it before they can place their order.

If you aren't sure how to add the link inside your message, email us the message and the address of your terms page and we'll set it up.

Tips

- Keep the message short, for example: "I agree to the terms and returns policy."
- Place an order yourself to check the box shows, the link opens your terms page and you can't pay without ticking.
- A separate box asking customers to join your email list is its own setting. See [Ask customers to join your email list at checkout](#).

Need a hand?

If your site doesn't have this yet, ask us about adding it. We quote it in writing first, and nothing is billed unless you approve. Email hello@zossoz.com.

Already have a store and want us to add the box and link? Email hello@zossoz.com with your business name, your message and the address of your terms page, and we'll take care of it. We reply within one business day. See [Request a change](#).

Related guides: [Add terms, returns and privacy pages to your store](#) · [Change your checkout form](#) · [Ask customers to join your email list at checkout](#) · [Add a privacy page to your site](#)

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