

Accept cards with Authorize.Net

Connect your own Authorize.Net merchant account so your store can take Visa, Mastercard, American Express and Discover cards.

Add-on [Online store](#)

Online stores are an add-on. If your site doesn't have one yet, ask us about adding it; we quote it in writing first.

If you already have an Authorize.Net merchant account, you can connect it so customers can pay by Visa, Mastercard, American Express or Discover. The merchant account is yours to open with Authorize.Net.

Before you start

- Make sure your Authorize.Net account is active and you can sign in.
- You'll need two values from it: your **API login ID** and your **Transaction Key**. They work like a password to your payment account, so type them in yourself. Never email or text them to us or anyone else.
- Apple Pay doesn't work with Authorize.Net.

Find your login ID and key

1. Sign in to your Authorize.Net account.
2. Click the **Account** tab.
3. Choose **Account and API Settings**.
4. Open **API Credentials and Keys**. That screen shows both values.

Authorize.Net's own help pages show these steps in more detail.

Connect it to your store

1. Log in to your site editor.
2. In the side panel, click **Store**, then **Business Settings**.
3. Click **Payments**.
4. Click **Connect** next to Authorize.net.
5. Enter your **API login ID** and **Transaction Key**.
6. Click **Connect Authorize.net**.

Once the connection works, Authorize.net shows a green connected badge on the payment gateways screen.

Disconnect it

1. Go to **Store, Business Settings, Payments**.
2. Open the three dot menu beside Authorize.net and choose **Disconnect Authorize.net**.
3. Click **Disconnect Authorize.net** in the box that appears to confirm.

A green banner in the top right of the screen confirms it.

If it won't connect

- Copy each value exactly, with no extra spaces at the start or end.
- Check that your Authorize.Net account is active.
- Still stuck? Email us with your business name and the message you see. Don't include the values themselves.

Need a hand?

If your site doesn't have this yet, ask us about adding it. We quote it in writing first, and nothing is billed unless you approve. Email hello@zossoz.com.

Already have a store and the connection fails? Email hello@zossoz.com with your business name and the error you see, and we'll look into it. We reply within one business day. See [Request a change](#).

Related guides: [Connect a way to take card payments](#) · [Add PayPal at checkout](#) · [Refund or cancel an order](#) · [Find and manage your orders](#)

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